



AF TRAVEL IDEAS

Incoming & Tour Operator

AVAILABILITY, BOOKING AND CONFIRMATIONS

The general availability guidelines for each tour as listed on the details page for that tour are guidelines only and no guarantee of availability. We cannot guarantee a reservation for a tour for a chosen day or time. Your initial booking is a request and as such does not guarantee your reservation. You should not consider your reservation confirmed until receiving a confirmation email. The email address that was used to book the tour will receive a written confirmation by email (or any other method deemed necessary by us) once a reservation has been confirmed. If for any reason the confirmation email is not received, it is your responsibility to contact us to seek confirmation. All tours are offered subject to availability and must be booked according to the booking procedures stated in these Terms and Conditions. Bookings must be made 24 hours prior to the chosen start date. In the case of overbooking, mechanical difficulties, acts of God, equipment availability, illness, weather conditions, or other acts or events outside our control or that of our suppliers, We reserve the right to work with the supplier to make a reasonable substitution on the day of the tour being used. If substitution is not possible, Af Travel Ideas reserve the right to cancel the tour on short notice. If a tour is cancelled by us or one of our suppliers, for any reason, you will be notified as soon as possible in order to book a convenient alternate date for your tour at no additional charge. Notwithstanding anything to the contrary set forth in these Terms and Conditions or otherwise, AF Travel Ideas will not offer refunds or be liable in any way for expenses that you or other Participants incur relating to a Package that has been cancelled by us or one of our suppliers pursuant to this paragraph.

RESERVATIONS AND CANCELLATIONS

Cancellations may not be initiated by a Participant, redeemer, recipient or purchaser. Once your booking request has been initiated, no refunds are possible. Rescheduling is normally possible within certain time constraints as outlined in the availability section of the tour details. Each tour lists the number of days prior to a scheduled reservation until which changes can be made to the date and time of the reserved tour. No changes including cancellations can be made to a reservation after that time period. Changes to reserved tours prior to the deadline posted may be subject to a fee by us or our suppliers. In limited cases, a tour that has been confirmed by AF Travel Ideas, may need to be cancelled by the supplier. In such cases, we are not liable for any costs incurred by the Participant(s), redeemer, recipient or purchaser including any travel or other related arrangements. Participants will be able to re-schedule any tours by us or our Vendors. AF Travel Ideas

Vicolo del Precipizio n. 2/A – 52044 Cortona (AR) Italy
Phone/Fax +39 0575.601966
www.doitintuscany.net - info@doitintuscany.net

and our suppliers reserve the right to substitute certain elements of the tour, should those elements change or become unavailable due to circumstances beyond our control. Due to the nature of some tours, participation may be dependent upon the weather. The tour description and reservation confirmation will include advice about weather related cancellations by the supplier. Unattended reservations for Packages held cannot be rescheduled and the value of the original booking will be forfeited. Exchanges or refunds cannot be made once a reservation for the Package has been made.

REFUNDS

We do not process any returns or reimburse any payment transactions on any purchases of our tours.

COMPLAINTS

Problems with the tour are best rectified on the day. Therefore, if there are any problems or complaints, please notify AF Travel Ideas immediately so we have the opportunity to address the issue(s).

OTHER TERMS AND CONDITIONS

AF Travel Ideas are independently owned and operated. Our suppliers are individually responsible for their health and safety standards and operating practices. AF Travel Ideas therefore makes no guarantees of the consistency or efficacy of individual suppliers.

We accept no responsibility and shall not be liable for any loss, injury, claim, cost, damage, or any special, exemplary, punitive, indirect, incidental, or consequential damages of any kind, whether based in contract, tort, strict liability or otherwise which arises out of or is in anyway connected with (a) the use of one of our tours or (b) the performance or nonperformance by any supplier even if all parties have been advised of the possibility of damages. We shall under no circumstances be liable for any delay or failure in performance resulting directly or indirectly from acts of nature, forces or causes beyond its reasonable control.

If any provision of this Agreement is found to be invalid or unenforceable in any respect, the validity and enforceability of the remaining provisions shall not be affected. All clerical errors are subject to correction. The failure of AF Travel Ideas to enforce at any time any of the provisions of the Agreement shall not be construed to be a waiver of such provisions or the right of Proposal-Ideas.com to enforce such provisions in the future. The Purchaser, Recipient, Redeemer and/or Participant may not assign any rights under these terms.

Agreement without Our written consent.

The Purchaser, Recipient, Redeemer and/or Participant shall have no right to set off amounts due with respect to one transaction for claims under any other transaction with AF Travel Ideas. Any disputes arising under this Agreement shall be resolved, if not sooner settled, by a state or federal court of competent jurisdiction located in Arezzo (AR), Italy. and the Purchaser, Recipient, Redeemer and/or Participant hereby irrevocably submits to the exclusive jurisdiction of such courts. These Terms and Conditions are subject to change.